When you are unable to open any of the PDF files, you can proceed to the below fixes.

Close Background Processes and Give Adobe a Fresh Start

Many processes continue to run in the background even after we close the program. It means that closing and reopening Adobe Acrobat without closing these processes won't count as a fresh start. Therefore, you must close all associated processes in the Task Manager before closing the main program and reopening it.

Follow the below steps to do so:

- 1. Right-click on the Windows Start button and select Task Manager.
- 2. Find processes related to Adobe Acrobat.
- 3. To end the process, right-click on it and select **End task**.

Ba	ackground processes (91)						
	Adobe Acrobat DC		0%	36.7 MB	0 MB/s	0 Mbps	0%
>	Adobe Acrobat Update Service (0%	0.8 MB	0 MB/s	0 Mbps	0%
	Adobe AcroCEF		0%	30.3 MB	0 MB/s	0 Mbps	0%
	Adobe AcroCEF	End tack	196	2.8 MB	0 MB/s	0 Mbps	0%
	Adobe AcroCEF	Resource values	> %	23.6 MB	0 MB/s	0 Mbps	0%
	Adobe AcroCEF	Provide feedback	%	9.3 MB	0 MB/s	0 Mbps	0%
	Adobe AcroCEF	Create dump file	%	5.5 MB	0 MB/s	0 Mbps	0%
	Adobe AcroCEF	Open file location	%	10.2 MB	0 MB/s	0 Mbps	0%
>	Antimalware Service Executable	Search online Properties	%	263.8 MB	0 MB/s	0 Mbps	0%
	Application Frame Host		0%	3.8 MB	0 MB/s	0 Mbps	0%

Close all relevant tasks one by one, then close the main program. Once everything is closed, open the PDF again using Adobe Acrobat. If the issue is not resolved, start implementing the following fixes.

Run Adobe Acrobat as an Administrator

Whenever you <u>run an app as an administrator</u>, it has full access to all files of your operating system that would otherwise be restricted. As such, the first fix you should try is to run Adobe Acrobat Reader as an administrator. If Windows is stopping Adobe from opening PDF files due to missing or corrupted permissions, running it as administrator will fix the issue.

You can run Adobe Acrobat as an administrator by simply left-clicking on the icon and tapping **Run as administrator**.

If the software is working well now and opening PDFs normally, consider making this setting the default for Adobe Acrobat. Follow these steps to configure Adobe to run as an administrator by default:

- 1. Right-click on the Adobe shortcut and go to **Properties.**
- 2. Navigate to the **Shortcut tab** in the Properties window.
- 3. Tap on Advanced.
- 4. Check the box for **Run as administrator** and hit **OK**.

Security	Details	Previous Versions	
General	Shortcut	Compatibility	Advanced Properties
Adol	be Acrobat DC		Choose the advanced properties you want for this shortout.
Target type:	Application		
Target location: A	Acrobat		Run as administrator
Target:	n Files\Adobe\Acrobat	DC\Acrobat\Acrobat.exe"	This option allows you to run this shortcut as an administrator, while protecting your computer from unauthorized activity.
Start in:			Run in separate memory space
Shortcut key:	None		
Run:	Normal window	~	
Comment: [OK Cancel
Open File Loc	ation Change los	on Advanced	

Run Adobe Acrobat in Compatibility Mode

With the Windows compatibility mode, older versions of Windows can be used as operating systems. There might be some programs that work better with an older version of Windows than an updated one.

If you are using an Adobe version that is not compatible with the current version of Windows, run it in compatibility mode. To do so, follow these steps:

- 1. Right-click on the Adobe Acrobat shortcut and go to Properties.
- 2. Navigate to the **Compatibility tab** in the Properties window.
- 3. Check the box for **Compatibility mode**.
- 4. Choose any older Windows version from the available options.
- 5. Tap on **Apply** and hit **OK**.

Security	Details	Previous Versions
General	Shortcut	Compatibility
his program isn't running the com Run compatibilit w do I choose c ompatibility mod	working correctly on t patibility troubleshoote y troubleshooter ompatibility settings m e	his version of Windows, er. <u>anuallv?</u>
Run this progr	am in compatibility mo	de for:
Windows 8		~
8-bit (256) color	10	
Run in 640 x	480 screen resolution	
Disable fullscr	een optimizations	
Run this progr	am as an administrato	or
Register this p	rogram for restart	
Change hig	h DPI settings	
-	A CONTRACTOR OF A CONTRACTOR O	